
How do I transfer my existing prescriptions from my current pharmacy?

Our pharmacists, with your permission, will coordinate the transfer of all existing prescriptions from your current pharmacy.

Is my information private?

All your personal information is protected. Your information is only shared with your physician or insurance company for the purpose of processing and dispensing your medication accurately.

How much are my copays?

Co-pays are set by your insurance company and may vary based on certain factors, including your prescription plan, your deductible (if you have one), and what kind of medication you're receiving.

In most cases, your co-pays will stay the same as it is at your local retail pharmacy for a 30-day supply of medication.

If you'd like to know if your insurance is compatible before signing up for pillSETS, please don't hesitate to call and speak with one of our pharmacists at 703-657-0303.

I am a caregiver; can I sign someone I am caring for?

Yes, you can help the person you're caring for sign up for pillSETS. Call and talk to one of our pharmacists and we will be able help you.

How do you handle controlled drugs?

We can include schedule III, IV, and V medications in your pillSETS box. We do not include schedule II prescriptions in a pillSETS box.

How long does it take to sign up for pillSETS?

Signing up takes about 5-10 minutes. You'll only need a list of your current medications, we take care of everything on your behalf.

Do I need insurance coverage?

At My Dr's Pharmacy we accept all major health insurance plans. If you don't have health insurance coverage you can take advantage of our competitive drug prices.

How do I pay for costs that aren't covered?

We accept all major credit cards (American Express, Mastercard and Visa).

How do I contact a pharmacist?

To speak with a pharmacist, call us at 703-657-0303 during business hours.

How much does delivery cost?

Delivery is always free.